

Bogus Customer Feedback and/or Complaint

This photograph was **taken by dealer at their shop front location** and been passed to us for identification on the person shown inside the photograph. We confirmed the person shown inside the photograph is **one of our competitors in the same line of business**. Such tactic and method to disrupt others are **very petty, unprofessional and unethical**.

Purpose and Intention - We like to inform all Dealers, Retailers, End-User and Consumers that any remarks, comments and/or feedback received need to be qualified and verified through clarification.

False Alarm – Bogus – Beware – Be Careful



Take note, be careful and aware on this “DOM” (Dirty Old Man) shown above.

Nippon-ink like to advice all concern parties to use their CCTV, Handphone and/or Camera to take pictures on those customers that give unreasonable demand and/or problem as evidences.

In case any User demands for exchange that do not allow Nippon-ink to check and verify, please record their Name, Address and Contact number before any exchange and/or replacement of cartridges. Any User refuse to provide and/or co-operate, Nippon-ink reserve the rights to deny and reject their claims.

Reason – To prevent Bogus and/or False Alarm Remarks, Comments and/or Feedback by filtering away non-genuine cases and incidents.

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